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PATENT

I hereby certify that on the date specified below, this correspondence is being deposited with the United States Postal Service as first-class mail in an envelope addressed to the Commissioner of Patents, Washington, DC 20231.

Date

10/16/01

Tracy Gutscher

A handwritten signature in black ink that reads "Tracy Gutscher".

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

RECEIVED

Applicants : Simon Jacobs et al.

Attorney Docket No.: 500744.03

Serial No. : 09/824,853

Group Art Unit : 2163

Filed : April 2, 2001

Examiner : not yet assigned

Title : ENTERPRISE SCHEDULING SYSTEM FOR SCHEDULING MOBILE SERVICE
REPRESENTATIVES

JAN 23 2002

OFFICE OF PETITIONS

CHANGE IN SMALL ENTITY STATUS

Commissioner of Patents
Washington, D.C. 20231

Sir:

Fees for the above-referenced patent application were paid pursuant to 37 C.F.R. § 1.27(c)(3) in the good faith belief that the Assignee of the application was entitled to small entity status pursuant to 37 C.F.R. § 1.27(a)(2)(ii). The status of the Assignee may from time to time vary between large entity and small entity. Accordingly, enclosed is a check in the amount of \$1,022 to cover any deficiency in fees thus paid, for which Assignee may not have been entitled to small entity status. The fees are submitted as noted below:

01/23/2002 SSANDARA 00000015 501266 09824853

01 FC:102 84.00 OP
02 FC:103 160.00 CH 938.00 OP

FILING DATE OF ORIGINAL PAPER/FEE	TYPE OF FEE PAID	COLUMN A CURRENT FEE AMOUNT AS A LARGE ENTITY		COLUMN B AMOUNT ORIGINALLY PAID		DEFICIENCY (BASED ON CURRENT FEE AMOUNT)
April 2, 2001	Filing Fee	\$ 740	-	\$ 355	=	\$ 385
April 2, 2001	Total Claims (81, 61 extra)	\$ 1,098		\$ 549		\$ 549
April 2, 2001	Ind. Claims (5, 2 extra)	\$ 168		\$ 80		\$ 88
TOTAL FEE DEFICIENCY						\$ 1,022

The Commissioner is hereby authorized to charge any additional fees which may be required, or credit any overpayment, to Deposit Account No. 50-1266.

Respectfully submitted,

DORSEY & WHITNEY LLP



Mark W. Roberts, Ph.D.
Registration No. 46,160

MWR:tdg

Enclosures:

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